



CUSTOMER SERVICE REPRESENTATIVE JOB RESPONSIBILITIES

- Extensive marketing
- Extensive telephone collections
- Processing loans
- Taking payments
- Interact with customers face to face and over the telephone

CUSTOMER SERVICE REPRESENTATIVE JOB REQUIREMENTS

- Prior title pawn experience strongly preferred
- Retail lending, banking, and/or collections experience
- Proficient and professional communication skills
- Computer knowledge
- Bilingual in Spanish/English a plus